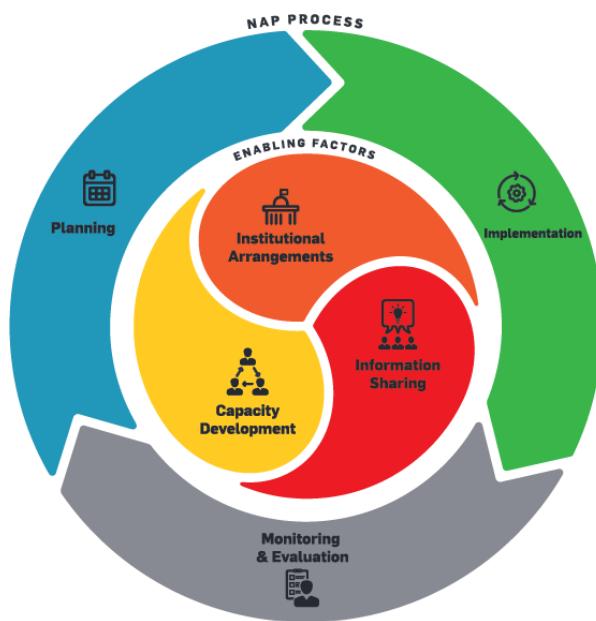# Country Support Hub
Frequently Asked Questions

1) What is the Country Support Hub?

The Country Support Hub (CSH) launched in 2016 as a mechanism through which NAP Global Network participants in developing countries can receive free expert advice and/or short-term targeted technical support that will help maintain momentum in their NAP process, whether in the development or implementation phase.

2) What types of support can my country request through the CSH?

a) Expert advice is available from a member of the Network Secretariat or our roster of experts from around the world. Advice and answers about national adaptation planning and implementation are provided virtually, from a distance, and requests are normally completed within a few days.

b) Targeted in-country technical support addresses a specific, short-term gap that is slowing down your country's NAP process. This support should complement support for adaptation that may be available through bilateral development partners or other programs. This type of support can last up to a maximum of six months.

3) What are some examples of supports that can be requested through the CSH?

PLANNING
» Developing a NAP framework
» Developing a NAP roadmap
» Developing an outreach and stakeholder engagement process
» Support for integrating climate adaptation in budgets

IMPLEMENTATION
» Developing a financing strategy for NAP implementation
» Structuring public-private partnerships for adaptation projects

MONITORING AND EVALUATION (M&E)
» Developing M&E framework
» Developing M&E indicators

INSTITUTIONAL ARRANGEMENTS
» Conducting an institutional context analysis

INFORMATION SHARING
» Managing data and knowledge
» Developing a communication strategy to support the NAP process

CAPACITY DEVELOPMENT
» Advice on mainstreaming gender in the NAP process
» Facilitating dialogue between national and subnational levels to encourage vertical integration
» NDC-NAP linkages

4) How do I submit a request to the CSH?

Download and complete the [request form](#).

Please submit the completed form by email to: info@napglobalnetwork.org

For help in filling out the form, please contact us directly at the email above.

5) Who can make a request?

Country Support Hub requests can be made by:

- A developing country's NAP focal point

- Anyone working for a developing country government (in any ministry and at any level), or for a key developing organization directly involved in the NAP process or its implementation. Note that you should ensure your NAP focal point is aware of the requests being made.

6) Are there any requirements prior to making a request?

Just one: You must be registered as a NAP Global Network participant to submit a request (if you haven't already registered, you can easily do so [online for free](#)).

7) How many requests can a country make?

At any given time, the Network can address up to two requests per country from different ministries/agencies involved in the NAP process. If you want to submit more than one request, please fill out a different form for each request.

8) How long does it take for a request to be processed?

The Network Secretariat will review your request and acknowledge receipt within three business days, including an estimated timeline for providing a full response to your request and a description of the type of support that we can offer.

Response times may vary depending on the nature of your request and volume of requests received, but we aim for a turn-around time of two weeks.

9) How will the NAP Global Network assess my request and determine eligibility for support?

The Network will assess your request and determine if and how we can provide support based on the answers you provide in the request form to the following two criteria:

a) Justification and relevance to the NAP process: Clear indication of how the assistance provided will fill a gap to support the NAP process and/or implementation in the country.

b) Targeted and complementary scope of support: Clear definition of the gap the support would fill and the time frame within which you envision it taking place, particularly in relation to longer-term support being provided by other donors in the country. Given the targeted and complementary nature of the support the Network provides, the scope of the support requested must be achievable within up to approximately six months. Complementarity with other support may be verified by the Network Secretariat in consultation with in-country donors, as needed.

10) Can countries use local consultants for technical support?

Yes. For in-country technical support, the Network's preference is always to hire local consultants, and we encourage recommendations to facilitate the recruitment process.

International experts are consulted and included in the projects if needed.

11) What is the maximum budget allocated for each technical request?

Given the short-term nature of the projects, the total amount budgeted per support request is usually under USD 30,000.

12) Can the CSH provide support with Nationally Determined Contributions (NDCs)?

Yes. Targeted technical support can be offered to ensure linkages and alignment with other national planning and policy processes, including NDCs.

This might include, for example, help with preparing or revising the adaptation component of an NDC, helping translate adaptation contributions in an NDC into activities or outputs, helping to ensure climate risk is taken into account in a country's plan to pursue Sustainable Development Goals (SDGs), or helping identify links with disaster risk reduction.

13) Can the CSH provide support with Green Climate Fund (GCF) requests?

Yes. Targeted technical support can be offered to strengthen GCF proposals by providing an analysis of particular components such as gender mainstreaming, which is one of the GCF review criteria.

14) Other questions?

Please contact us directly:
info@napglobalnetwork.org

About the NAP Global Network

The NAP Global Network is a group of individuals and institutions who are coming together to enhance bilateral support for the NAP process in developing countries. It is funded by the United States Department of State and Germany's Federal Ministry for Economic Cooperation and Development. If interested in participating the NAP Global Network, please sign up online.

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